

HOPE Services/Henry County Board of DD Values

HOPE Services/ Henry County Board of DD is fair and consistent while treating consumers, families, staff and the public with respect and dignity, and shall ensure the health and safety of consumers by:

- **Commitment to Consumers and Family Involvement** – We respect those we serve as valued individuals and members of our community. We shall protect their access to equal rights.
- **Respect and Positive Thinking** – HOPE Services respects and values its employees and the public as partners. We shall maintain positive thinking by promoting idea-sharing, viewing challenges as opportunities, and accomplishing goals for consumers, families, staff, and the public.
- **Program Strength** – HOPE Services will offer a variety of valued choices and options by remaining open-minded and innovative to meet the needs and desires of individuals served.
- **Financial Responsibility** – HOPE Services shall operate with fiscal responsibility, openness, and responsiveness to public input.
- **Ethical** – It is the expectation of the Board that all service components operate in an ethical manner.
- **Compliance** – HOPE Services staff shall consistently follow written policies and procedures to maintain a positive and productive work environment which will ultimately benefit the consumers and their families.